

SBCS - City of Chula Vista
COVID-19 Emergency Rental Assistance Program

Tenant Application Instructions

01 Visit ChulaVistaERAP.com

- Select 'Apply Now', then 'Create a Tenant Account'

02 Complete Registration

- If you do not have an email address, please create a free account using Gmail, Yahoo or Live
- Passwords must be at least eight characters and contain at least one capital, lowercase and non-alphanumeric character.

03 Verify Confirmation Email

- A confirmation email will be sent to the address provided during registration
- Click/tap on link to complete registration, then log into ChulaVistaERAP.com with your credentials

04 Gather all Required Client Information and Documents

- Complete information forms on applicant, eligibility, rental, household and upload required documents
- Application can be saved and submitted when complete
- A confirmation page will be displayed and emailed once application has been submitted, please save for your records
- Applications are considered complete when all required documents and information has been provided

A supplemental video with application portal walkthrough is available at this link.

For more information, please contact SBCS at 619-271-1805.